## Flow Driving School Policy

Phone: (780)-860 2050

- Students must present a valid driver's license including a BC driver's license or a foreign driver's license before the start of the first lesson. They must carry their license all the time during training.
- 2. Driving lessons are charged at \$50/hr. The test day car rental is charged at \$150 at Surrey, BC locations, \$250 for Langley, Coquitlam, Port Coquitlam, Richmond, Burnaby, and New Westminster locations, and \$300 for Vancouver and Abbotsford locations.
- 3. Payment must be made in advance of each driving lesson, road test session or selected driving package.
- 4. Each lesson will be 60 minutes in duration, including 5-10 minutes for discussion and feedback at the beginning and the end of the lesson, with 50 minutes minimum of driving practice.
- 5. The road test car rental includes pickup/drop-off, a warm-up session of 1 hour and usage of the car for the road test.
- 6. There will be a maximum of 3 people in the Flow Driving School vehicle during the student's lesson time including the instructor, the student, and an observer.
- 7. Road tests can be booked either by students or by Flow Driving School. The student must sign the consent form and release form before Flow Driving School may book a road test on their behalf.
- 8. There will be no refunds for the lessons already taken. Any unused payment will be refunded after a request is made in writing.
- 9. For cancelling a scheduled lesson a notice of 24 hours is required. Failure to do so would result in full charges for the lesson. For cancelling a road test booked by Flow Driving School, a notice of 72 hours is required. In case of late cancellation, ICBC may charge penalty fees which will have to be borne by the student. The student should consult the ICBC website regarding this.
- 10. Flow Driving School shall make its best efforts to train the student to meet the requirements of the ICBC road tests but does not offer any guarantee that the student will pass the ICBC road test.
- 11. Any traffic ticket received due to the student's fault while driving, shall have to be paid by the student.